



## Installation Preparation Questionnaire

Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

Service Address: \_\_\_\_\_

My home:

has never had internet service installed.

has never had HomeWorks Connect installed but had/has another provider.

already had HomeWorks Connect installed by a previous owner.

Name(s) of current/previous internet provider(s):

\_\_\_\_\_

Name of any other person authorized to discuss your new fiber service with us:

\_\_\_\_\_

Can the fiber box be mounted next to the electric meter on your house? (The fiber box cannot be mounted on a garage, pole barn, or attached garage - it must be on the house.)

Yes

No - I'll fill out the attached site plan

HomeWorks Connect was installed here by a previous owner.

Is the electric service to your home overhead or underground?

Overhead

Underground

If underground, do you understand that you are responsible for marking any private utilities such as invisible fence, propane line, septic/drainfield, sprinklers, etc.? A MISS DIG call will be placed to mark any public utilities such as underground electric, natural gas, phone and cable lines.

Yes, I understand I am responsible and will mark my private utilities.

My electric service is overhead.

Do we have to cross under asphalt or concrete to build to your house?

Yes

No

Do you have dogs? If "yes", know that we will call ahead so you can put them inside while our crews are at work.

Yes - I have dogs and will expect you to call ahead so I can put them inside.

No - I do not have dogs.

Are you the owner of the home? If "no", know that we will email you an agreement that the owner of the home must sign before you can be connected. Watch for the form in your email.

Yes, I own the home

No, I don't own the home but will have the owner sign the agreement and return it to you.

How did you hear about us? \_\_\_\_\_

Would you like us to contact you regarding our monthly-billed metered propane service?

Yes, please contact me

No, I'm not interested at this time