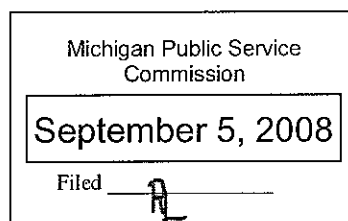


SECTION B  
ADMINISTRATIVE RULES INDEX

- B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3804) (FOR ALL CUSTOMERS)  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46003101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46003101&Dpt=&RngHigh=48702110)
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B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460. 3804) (FOR ALL CUSTOMERS) (Contd)  
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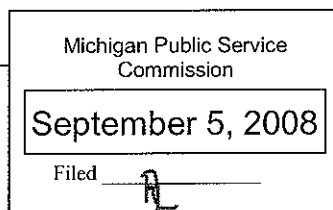
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B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3804) (FOR ALL CUSTOMERS) (Contd)  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46003101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46003101&Dpt=&RngHigh=48702110)

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B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS  
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[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110)

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R 460.105 Additional rules.

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R 460.107 Applicant information.

PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS

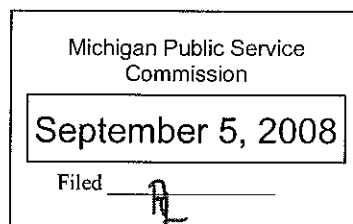
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B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS  
RESIDENTIAL SERVICE (R 460.101 - R 460.169)  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110)

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(Continued on Sheet No. B-6.00)

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B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS  
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[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110)

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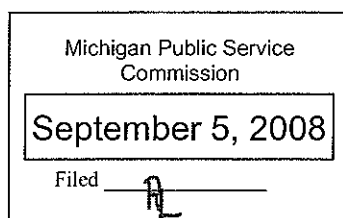
- R 460.145 Listing of energy assistance programs.
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- B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS  
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[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110)

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- B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625)  
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[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002601&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002601&Dpt=&RngHigh=48702110)

PART 1. GENERAL PROVISIONS

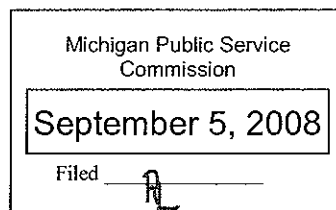
- R 460.2601 Application of rules.  
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R 460.2622 Annual deposits.  
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B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS  
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[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46001601&Dpt=LG&RngHigh](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46001601&Dpt=LG&RngHigh)

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- R 460.1617 Billing errors.

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B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS  
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[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46001601&Dpt=LG&RngHigh](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46001601&Dpt=LG&RngHigh)

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- R 460.1619 Inspection.
- R 460.1620 Customer access to consumption data.
- R 460.1621 Servicing utility equipment on customer's premises.
- R 460.1622 Customer complaints; investigation; records.
- R 460.1623 Records and reports.

PART 7. SHUTOFFS AND RESTORATION

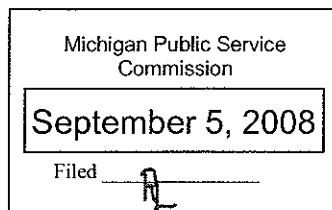
- R 460.1624 Notice of shutoff.
- R 460.1625 Denial or shutoff of service to customers.
- R 460.1626 Manner of shutoff for service provided with remote shutoff and restoration capability.

PART 8. DISPUTED CLAIMS, HEARINGS AND SETTLEMENT AGREEMENTS

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- R 460.1629 Settlement agreement.
- R 460.1630 Default of settlement agreement.
- R 460.1631 Informal hearing and hearing officers.
- R 460.1632 Notice of hearing.
- R 460.1633 Hearing procedures.
- R 460.1634 Informal appeal procedures.
- R 460.1635 Interim determination.
- R 460.1636 Appeal review.
- R 460.1637 Shutoff pending decision.
- R 460.1638 Informal appeal decision.
- R 460.1639 Failure to comply with informal appeal decision.
- R 460.1640 Scope of rules.

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[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000511&Dpt=CI&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000511&Dpt=CI&RngHigh=48702110)

- R 460.511 Payment of difference in costs.
- R 460.512 Extensions of residential distribution and service lines in the lower peninsula mainland.
- R 460.513 Extensions of commercial and industrial lines in lower peninsula mainland.
- R 460.514 Costs in case of special conditions.
- R 460.515 Extensions of lines in other areas of state.
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- R 460.517 Underground facilities for convenience of utilities or where required by ordinances.
- R 460.518 Exceptions.
- R 460.519 Effective dates.

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[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000811&Dpt=CI&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000811&Dpt=CI&RngHigh=48702110)

- R 460.811 Definitions.
- R 460.812 Purpose.
- R 460.813 Standards of good practice; adoption by reference.
- R 460.814 Exemption from rules; application to Commission; public hearing.

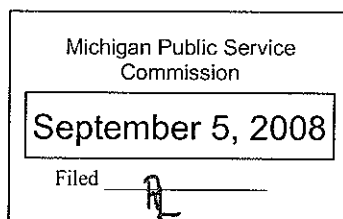
B7. RULES AND REGULATIONS GOVERNING ANIMAL CONTACT CURRENT MITIGATION  
(STRAY VOLTAGE) (R 460.2701 - R 460.2707)

[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002701&Dpt=CI&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002701&Dpt=CI&RngHigh=48702110)

- R 460.2701 Definitions.
- R 460.2702 Measuring animal contact voltage.
- R 460.2703 Action required to mitigate animal contact current.
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- R 460.2705 Appointment of experts.
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**B8. ELECTRIC INTERCONNECTION AND NET METERING STANDARDS (R 460.601 - R 460.656)**

[http://www.state.mi.us/ortt/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000601&Dpt=LG&RngHigh](http://www.state.mi.us/ortt/emi/admincode.asp?AdminCode=Single&Admin_Num=46000601&Dpt=LG&RngHigh)

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- R 460.601a Definitions; A-I.
- R 460.601b Definitions; J-Z.
- R 460.602 Adoption of standards by reference.
- R 460.604 Prohibited practice.
- R 460.606 Designated points of contact.
- R 460.608 Alternative dispute resolution.
- R 460.610 Appointment of experts.
- R 460.612 Waivers.

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- R 460.624 Insurance.
- R 460.626 Disconnection.
- R 460.628 Easements and rights-of-way.

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- R 460.642 Net metering application and fees.
- R 460.644 Net metering program size.
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- R 460.648 Meters.
- R 460.650 Billing and credit for true net metering customers.
- R 460.652 Billing and credit for modified net metering customers.
- R 460.654 Renewable energy credits.
- R 460.656 Penalties

(Continued on Sheet No. B-12.00)

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**B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS (R 460.701 - R 460.752)**

[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000701&Dpt=LG&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000701&Dpt=LG&RngHigh=48702110)

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- R 460.701 Application of rules.
- R 460.702 Definitions.
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- R 460.723 Wire down relief requests.
- R 460.724 Unacceptable service quality levels of performance.

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- R 460.732 Annual report contents.
- R 460.733 Availability of records.
- R 460.734 Retention of records.

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
- R 460.741 Approval of incentives by the Commission.
- R 460.742 Criteria for receipt of an incentive.
- R 460.743 Disqualification.
- R 460.744 Penalty for failure to restore service after an interruption due to catastrophic conditions.
- R 460.745 Penalty for failure to restore service during normal conditions.
- R 460.746 Penalty for repetitive interruptions of the same circuit.
- R 460.747 Multiple billing credits allowed.
- R 460.748 Effect in other proceedings.

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- R 460.752 Proceedings for waivers and exceptions

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\*Waivers may have been granted by the Commission to the Cooperative for certain portions of the administrative rules below .

- B10. PRACTICE AND PROCEDURE BEFORE THE COMMISSION (R 460.17101 - R 460.17701)  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46017101&Dpt=C1&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46017101&Dpt=C1&RngHigh=48702110)
- B11. FILING PROCEDURES FOR ELECTRIC, WASTEWATER, STEAM AND GAS UTILITIES  
(R 460.2011 - R 460.2031)  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002011&Dpt=C1&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002011&Dpt=C1&RngHigh=48702110)
- B12. RESIDENTIAL CONSERVATION PROGRAM STANDARDS (R 460.2401 - R 460.2414)  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002401&Dpt=C1&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002401&Dpt=C1&RngHigh=48702110)
- B13. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES (R 460.2501 - R 460.2582)  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002501&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002501&Dpt=&RngHigh=48702110)
- B14. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR ELECTRIC UTILITIES  
(R 460.9001)  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46009001&Dpt=C1&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46009001&Dpt=C1&RngHigh=48702110)
- B15. RATE CASE FILING REQUIREMENTS FOR MAJOR ELECTRIC UTILITIES  
[http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-4771\\_05-10-1976.PDF](http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-4771_05-10-1976.PDF)

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